

VAMA CREATION CO., LTD.



We value you as our loyal customers and want you to have a pleasant shopping experience with us. If you are not satisfied with your purchase, you may return it for a refund or exchange within 7 days since date of receiving your package.

Refund & Exchange Instructions

1. Complete this form including return address information.
2. Ensure Returns are Securely Packaged.
3. Send to address below including this Refund & Exchange Form.

Vama Creation Co., Ltd.

553,555,557 Soi Charoen Nakorn 5/1,
Charoen Nakorn Rd., Klongtongsai,
Klongsan, Bangkok 10600, Thailand.
Tel : +662 861 0001

Refund & Exchange Form

Order No. : _____

Customer Name : _____

Return Address : _____

Product Name	Quantity ordered	Price	Date of purchase	Refund/Exchange reason(s)

Please provide the reasons for returning your merchandise, we appreciate your feedback.

Office use only			
<i>With original packaging? YES / NO</i>	<i>Physical damage? YES / NO</i>	<i>Sign of wear? YES / NO</i>	<i>Return in 7 days? YES / NO</i>

- To return an item it must be sent in its original packaging, complete and in saleable condition. Products and or jewelry cannot be sized or altered. If the product has any sign of wear, damage or alteration or otherwise we will not accept such return.
- If the product is not returned in its original packaging, a 20% restocking fee may apply. VAMA CREATION CO., LTD. reserves the right to refuse credit, or exchange of any item returned incomplete, or in a non-saleable condition due to negligence, damage, and or abuse, and the customer will be notified.
- Return postage and insurance are your responsibility. Any return charges billed to us will be deducted from your refund.
- Special Order items are not returnable . Exchanges are allowed for items of the same price value or less, where the price difference will be refunded. For an exchange of a higher valued item, customer is responsible for the price difference.